

# **Global Quality Policy**

Constantly ensuring our high-quality standards is an important part of the AMANN philosophy.

At the same time, we are committed to and motivated by our customers' expectations for performance, reliability, technical expertise as well as the quality and environmental compatibility of our products.

The AMANN Group commits itself to manage its business responsibly and fulfil the relevant legal, standard, customer and further requirements.

## Specifically, this means:

## Focusing on the customer:

The basis of our actions, processes and products is the fulfilment of our customers' requirements and their expectations.

#### Top quality:

The AMANN Group works according to the specifications of the company's own **AMANN Management Systems** (AMS) in the context of **Total Quality Management**. All sites are certified according to ISO 9001 and in dedicated sites also according to IATF 16 949.

The goal of the integrated system is to continuously improve the quality of all our products, processes and activities. Therefore, we use the synergies that arise out of the interaction between the respective requirements in the areas of quality and sustainability.

## Leading by example:

Quality as an integrated system goal is both a commitment and an ongoing leadership task. In this context, the AMANN **Leadership Guidelines** and the AMANN **Code of Conduct** form the foundation on all levels.

#### Personal responsibility of all employees:

All our employees know how important they are to fulfil the defined system goals and to contribute to the company's success as responsible process owners within their work area.

#### Opportunity and risk-based understanding of processes and solutions:

The definition of our processes and solutions happens dynamically subject to the identified opportunities and risks for all interested parties. At the same time, we involve the entire supply chain with a distinct prioritization on the common risk minimization for the mutual benefit.

# PDCA as a process principle:

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Through the consistent application of the PDCA principle (Plan-Do-Check-Act) in all processes, the continuous further development of all corporate divisions is an integral part of our daily decision-making and contributes significantly to long-term business success.

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